

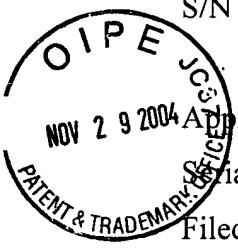
RECEIVED

DEC 02 2004

S/N 09/530,723

Technology Center 2600

PATENT



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: James C. Bedingfield Sr. et al. Examiner: Hector A. Agdeppa
Serial No.: 09/530,723 Group Art Unit: 2642
Filed: May 2, 2000 Docket No.: 60027.0390USWO/
Title: METHOD AND SYSTEM FOR ROUTING SERVICE CALLS MADE FROM
RESOLD LINES

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited in the United States Postal Service, as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on November 24, 2004.

By: *Murrell W. Blackburn*
Name: Murrell W. Blackburn

AMENDMENT & RESPONSE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action mailed August 25, 2004, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims that begins on page 2 of this paper.

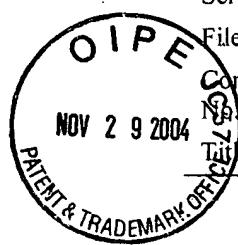
Remarks begin on page 6 of this paper.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

2642

41

Applicant: James C. Bedingfield Sr. et al. Examiner: Hector A Agdeppa
 Serial No.: 09/530,723 Group Art Unit: 2642
 Filed: May 2, 2000 Docket: 60027.0390uswo/BS 97055
 Confirmation No: 3234 Due Date: November 25, 2004
 Title: METHOD AND SYSTEM FOR ROUTING SERVICE CALLS MADE FROM RESOLD LINES



CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop AMENDMENT, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on November 24, 2004.

By: Murrell W. Blackburn
 Name: Murrell W. Blackburn

Mail Stop AMENDMENT
 Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

RECEIVED

DEC 02 2004

39262

PATENT TRADEMARK OFFICE

Sir:

Technology Center 2600

We are transmitting herewith the attached:

- Transmittal Sheet in duplicate containing Certificate of Mailing
- Amendment
- The fee has been calculated as shown below in the "Claims as Amended" table
- Return postcard

CLAIMS AS AMENDED

Claims Remaining After Amendment	Highest Number Previously Paid For	Present Extra		Rate		Fee
Total Claims						
20	- 21	= 0	x 18.00	=	\$0.00	
Independent Claims						
3	- 3	= 0	x 88.00	=	\$0.00	
MULTIPLE DEPENDENT CLAIM FEE						\$0.00
TOTAL FILING FEE						.00

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers or any future reply, if appropriate. Please charge any additional fees or credit overpayment to Deposit Account No. 13-2725. A duplicate of this sheet is enclosed.

MERCHANT & GOULD P.C.
 P.O. Box 2903, Minneapolis, MN 55402-0903
 612.332.5300

By: Murrell W. Blackburn
 Name: Murrell W. Blackburn
 Reg. No.: 50,881
 MWB.ssw